



Extra-ordinary General Meeting January 2022

Registered Charity: 1159719

www.wiltshiretreehouse.org.uk

Statement of Public Benefit...

When planning the activities for the period the Trustees have considered the Charity Commission's guidance on public benefit and other matters. The charity operates in and around Swindon but as funds become available the charity will extend this to the wider Wiltshire community. The Charity provides bereavement support for children and young people.



Our Mission...

At Wiltshire Treehouse, we believe every child and young person should have access to support during their grieving process. We enable those in our local communities to improve the coping strategies, skills and confidence needed to better manage daily life.



2022!

We made it and stronger than ever.

We have used our year to take stock, review and evaluate ourselves as an organisation. In doing so we congratulate Kath and Sarah on their new titles and positions. We also give a warmest welcome to Rachel Clarkson who joins the team.

2022 will by no means be an easy year, but we are a strong team and will weather the storm that covid continues to bring.

Sue Ward
chair of Trustees.



The years Challenges:

- Navigating covid restrictions – who can do what, where and when.
- Impact upon attendance and staff availability due to covid.
- Trialling new ways of working, responding to need – sadly our pilot online youth group did not have the necessary attendance to continue with the project.
- Increase in need and demand – especially surrounding suicide. In 2020 we supported 24 children & young people directly affected by suicide, in 2021 this figure reached 37.
- Continuing to access funding in an ever competitive and financially uncertain time.



**This Year
We've Supported**

346 ^{^55% from 2020}

Children & Young People

721 ^{^91% from 2020}

Parents/Carers & Siblings

390

Professionals

WILTSHIRE TREE HOUSE

2021 In Brief

We'd like to take a moment to share the immense success of our front line team of staff and volunteers who have worked exceptionally hard this year, with again unprecedented increases in beneficiary numbers.



Our Participant Feedback

“I don’t think our daughter will ever forget how much you have helped her, her Dad and I certainly won’t” parent, 2021.

“I enjoyed making my support tree because it showed me how many people I have around me who care for me” Nest Participant.

“I felt 100% listened to” Family group participant.

“It’s been helpful. I feel like my old personality is back. I didn’t think talking would help but I feel much happier.” T, 17.



The years Successes:

- Continuing to provide a quality of service to beneficiaries.
- Delivering in-house training needs, and continuing to commit to our staff and volunteers professional development.
- Continue with telephone, online support groups, in person support groups and increase in training for professionals to meet the sheer increase in demand.
- New suicide project in response to demand.
- Securing a new home, our own building and space in a welcoming environment.
- Continued funding from Children in Need and new funding from the National Lottery and other grant streams.



Organisational Developments

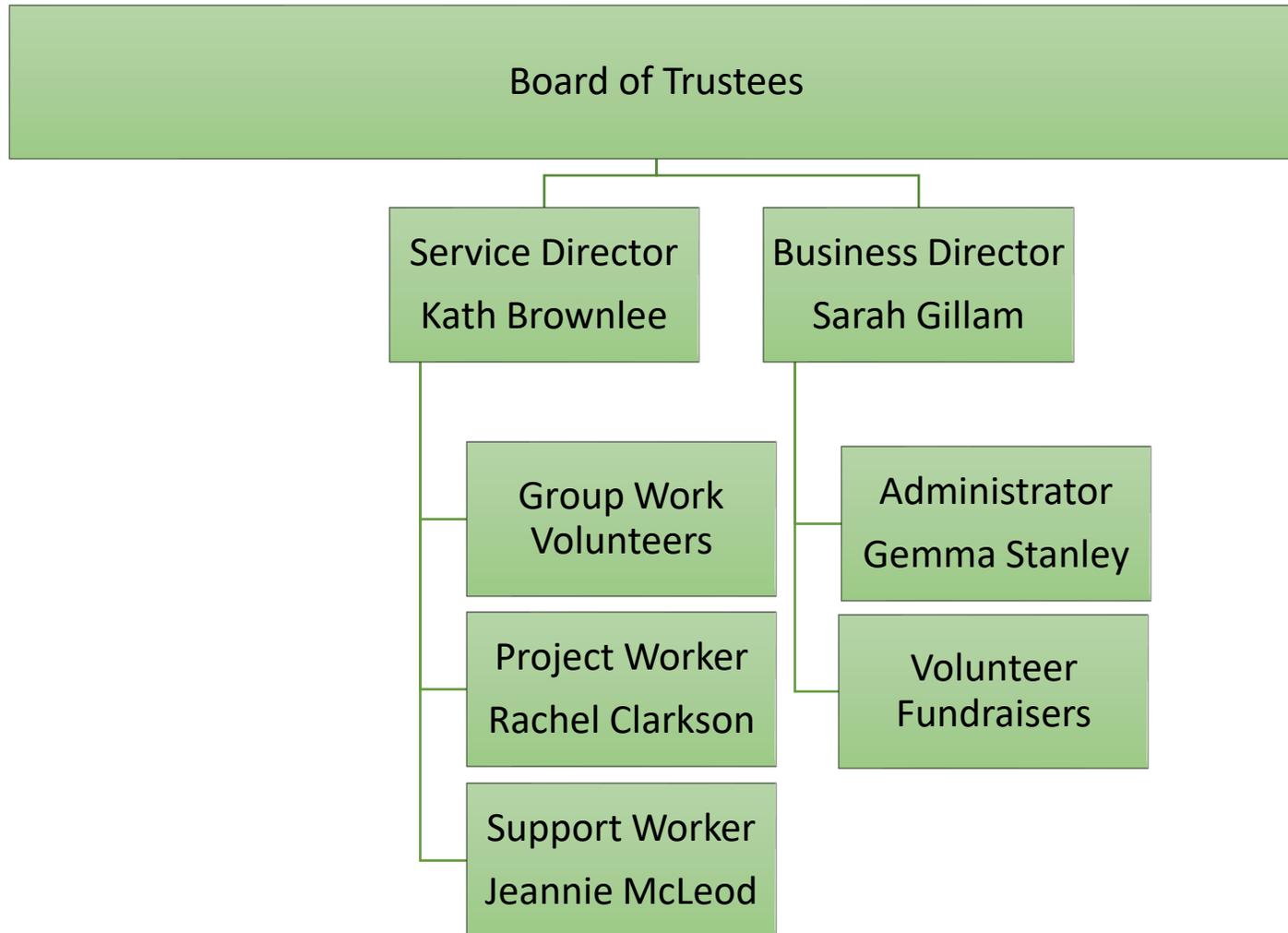
With covid the charity has had to find ways to work flexibly, allowing our services, staff and volunteers to respond to the need.

This year has shown us that the previous charity structure has at times slowed decisions down.

Therefore, with the development of the team and board, we have moved to a new formalised structure and moved remuneration for services in line with the cost of living and job roles, with new titles and management structure.



New Organisational Chart



Organisational Developments

We have also taken the opportunity to formalise the board and re-visit our constitution.

For which brings us to our next item of business, the election of Trustee roles.

Chair of the Board. Proposed = Sue Ward

Vice Chair. Proposed = Sadie Panter & Helen Pepler

Treasurer. Proposed = Faye Auty



Plans for 2022:

- Move the AGM to November, enabling planning to fall in line with the years reporting and allow time to report this effectively.
- Continue to provide a quality service.
- Explore the role of our new project worker and how to best facilitate further development in growth.
- Celebrate our success, using this as a spring board to harness more financial support for the work we do.
- Welcome back outdoor events, starting with an Easter Hunt on 16th April.
- Continue to develop our new premises & the programs we lead.



Finally, we express our deepest gratitude to all our supporters, volunteers and staff; who as ever, continue to go above and beyond. The charity continues to move from strength to strength, yet this is all down to the hard work and commitment from our team.

Thank you.

