



**Wiltshire Treehouse**  
Registered Charity No: 1159719

**MINUTES OF ANNUAL GENERAL MEETING 2020**







Wednesday 26<sup>th</sup> August, 18:30 – 18:45

Held virtually via Microsoft Teams

<b><u>PRESENT:</u></b>	<b>Trustees:</b> Sue Ward – Chair Helen Peplar Charlie Paradise Anna Delvecchio (incoming)
	<b>Staff:</b> Kath Brownlee – Bereavement Service Lead Sarah Gillam – Director of Development Jeannie McLeod – Bereavement Support Worker Gemma Stanley – Administrator
	<b>Volunteers:</b> Sarah Sanford Vanessa Redondo

*WTH = Wiltshire Treehouse*

*C&YP = Children & Young People*

Item	Details
1.	<b>Welcome &amp; introductions</b>  SW welcomed all attendees. Trustees and staff members introduced themselves and gave a short overview of their roles and backgrounds.
2.	<b>Short presentation by Sarah Gillam, Director of Development</b>   AGM Presentation 2020.pptx  Report based on the charity's 2019 activities. AGM had been scheduled for earlier in the year, however Covid-19 delayed this.  <div style="border: 1px solid green; padding: 10px;"><p><b>During 2019 Wiltshire Treehouse has:</b></p><ul style="list-style-type: none"><li> supported <b>177 Children and Young People.</b></li><li> Assisted <b>95 professionals</b> with advice &amp; guidance, including schools, health workers &amp; social care practitioners.</li><li> Given <b>139 hours of telephone support</b>, providing tailored guidance to help families.</li><li> Provided <b>90 hours of 1:1 help</b>, where groups work was not yet suitable.</li><li> <b>779 hours of volunteer time</b>, with individuals delivering programmes, fundraising and providing 1:1 support to our beneficiaries.</li></ul></div>

	<p><u>Highlights of 2019:</u></p> <ul style="list-style-type: none"> <li>- Delivered amazing CHYPS &amp; NEST sessions . Huge thank you given to volunteers involved.</li> <li>- The WTH team grew with the addition of Director of Development, Support Worker &amp; Administrator.</li> <li>- Expanded service into Wiltshire.</li> <li>- Developed and held Professionals Bereavement Training course.</li> <li>- Successful first Family Fun Day held in September 2019, open to users of the service and the general public. Relaxed atmosphere including a wildlife show from Living Things, arts &amp; crafts and refreshments. Day very well received.</li> <li>- Funds raised totalled £53534.</li> </ul> <p><u>Plans for 2020:</u></p> <p>These had initially included the continued expansion of the service into the whole of Wiltshire, several community events and increasing the charities visibility. Unfortunately this was all brought to a standstill when the global pandemic hit.</p> <p>However we are still here and we have responded well to the challenges faced, ensuring the continued support of our families &amp; service users via remote means. We have produced free guidance documents on Bereavement for Parents/Guardians and also Professionals, provided a webinar for those working with potentially bereaved children attended by 150 people, and have secured funding for, written and built, an online 'Introduction for Bereavement Support for C&amp;YP' which will be available free of charge to all.</p> <p>Despite the challenges Covid-19 has brought, it was agreed that WTH continues to provide a service to all who request it, and has remained true to form putting bereaved C &amp; YP at the centre of everything we do. WTH believe that bringing people together and undertaking group work through shared experience is the most beneficial way of providing support to those who need it.</p> <p>Another massive hats off was given to the wonderful WTH volunteers for continuing to provide an amazing service throughout an unprecedented time.</p>
<b>3.</b>	<p><b>Questions/Feedback from Attendees</b></p> <p>The volunteers present spoke about the brilliance of watching the C&amp;YP they support develop and how rewarding it is to be able to help them through such difficult times.</p> <p>WTH's reputation has continued to grow throughout Wiltshire, with more and more families from outside of the Swindon area making contact when they need help. The important thing to note is that despite the difficulties 2020 has brought, everyone is safe and everyone is supported.</p>
<b>4.</b>	<b>Close</b>