



Wiltshire Treehouse

Registered Charity No: 1159719

**Minutes of
ANNUAL GENERAL MEETING**

Wednesday 8th May 2024

18:30 – 19:00

Held virtually via Microsoft Teams

Item	Details	Actions
	<p><i>WTH = Wiltshire Treehouse. Green font = decision made/approval</i></p> <p>Wiltshire Treehouse AGM 2024</p> <ul style="list-style-type: none"> - AGM opening, welcomes and introductions - Chairs Report* - Sadie Panter, Chair of Trustees 2023 was a great year for Wiltshire Treehouse, with the charity continuing to provide a fantastic service. A personal thank you and well done was given to all involved in making a huge difference to those who need us. - Presentation on 2023/24 https://www.wiltshiretreehouse.org.uk/uploaded_files/1090/images/2024%20AGM%20Presentation.pdf The impact Wiltshire Treehouse is making to families on a daily basis was discussed. Real examples of having a child able to sleep in their own bed, or begin attending school again is a colossal achievement for the individuals involved. - Treasurers Report* Total income for 2023 was £141,964, up from £68,688 in 2022. Expenses haven't increased as significantly as the charity is very efficient in keeping additional costs down, with the extra funding being used to expand the charity's scope and services. The charity is in a strong financial position going into 2024, providing a good platform for its continued expansion into Wiltshire. Credit was given to Sarah Bear (Business Director) for her fundraising management. Sadly during 2023 the below charities closed. Wiltshire Treehouse was honoured to be entrusted with their remaining funds to continue their work supporting bereaved families. Wiltshire Moon & Stars: https://www.wiltshiretreehouse.org.uk/fundraising/wiltshire-moon--stars-donation.aspx The Nick Jones Foundation: https://thenickjonesfoundation.org/ - Questions/Feedback from Attendees 	

Q: What percentage of grants applied for are successful?

A: Wiltshire Treehouse currently has a 30% success rate for funding applications, when the national average for charities is only 10%. Feedback advises that the charity is particularly good at evidencing its work and looking at the long term impact of its services.

Q: What does the charity do with negative feedback?

A: Service users are regularly asked to complete surveys whilst they work with us to enable us to gauge the impact of our work. Any negative feedback is recorded and discussed internally, with changes being made if required.

During 2023, 100% of those who completed a Wiltshire Treehouse survey would recommend the charity to other bereaved families. However it was noted that going forward it would be good to evidence both positive and negative (should it be received) feedback and any changes made as a result.

Looking at research projects being undertaken around childhood bereavement, there is a socio-economic challenge with families from less privileged backgrounds requiring further support. Wiltshire Treehouse will continue to assess the reach of its service to ensure that anyone who requires our help can receive it.

- **Trustee Board Elections**

Chair of the Board

Proposed: Sadie Panter **CONFIRMED**

Seconded: Faye Auty

Vice Chair

Proposed: Helen Pepler **CONFIRMED**

Seconded: Amanda McConaghy

Treasurer

Proposed: Faye Auty **CONFIRMED**

Seconded: Rosie Harris

Continuation of Lead roles:

Fundraising Lead – Rosie Harris

GDPR Lead – Amanda McConaghy

HR Lead - Sadie Panter

IT Lead – VACANT

Safeguarding Lead - Helen Pepler

Service Delivery Lead – VACANT

Charity Patron: Steve Antony

A massive thank you was given to the Trustees for their hard work and commitment behind the scenes, keeping Wiltshire Treehouse running and growing.

- **AGM Close**

** See 'Wiltshire Treehouse Annual Report 2023' for full written versions of report and accounts.*